



Update on Water Line Improvement

We would like to know if you, our customers, have any ideas or stories that you might like to see in the next newsletter. Please feel free to contact the office with any suggestions.

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PWSD #9 is currently involved in an ongoing project to install a new 12 inch waterline along Highway WW from Olivet Road to Rangeline Road and then south along Rangeline Road to New Haven Road. The project began in November of 2008 and is currently about half-way complete. Preliminary plans were to start at an earlier date but



inclement weather was a factor. The project spans about 2.2 miles, which equals to 11,600 feet of 12 inch pipe. The project is

part of PWSD #9's scheduled 5-year plan, which was approved by the Missouri Department of Natural Resources.

PWSD #9 decided to do this for many reasons. Growth is happening everywhere and this project

prepares the District for possible residential and commercial growth for the foreseeable future. With this growth comes the increasing demand for water and more fire flow protection. With more people using water, this project will also create a more sus-

tainable pressure for many PWSD #9 customers.



The District would like to express gratitude to all customers whose property has been worked on and will be worked on in the future of this project. Your patience and cooperation are greatly appreciated. If anyone has additional questions about the project, please feel free to contact the office at 573-474-9521 during our business hours.

Days the District office will be closed for Holidays

Nov 11th, 2009	Veterans' Day	Jul 5th, 2010	Independence Day Observed
Nov 26-27th, 2009	Thanksgiving	Sep 6th, 2010	Labor Day
Dec 25th, 2009	Christmas Day	Nov 11th, 2010	Veterans' Day
Jan 1st, 2010	New Years Day	Nov 25-26th, 2010	Thanksgiving
Jan 18th, 2010	Dr. Martin Luther King Jr.	Dec 24th, 2010	Christmas Day Observed
Feb 15th, 2010	Presidents' Day		
May 31st, 2010	Memorial Day Observed		

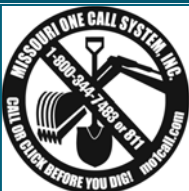
Payment Options...

The District offers a number of different ways for our customers to make payments towards their accounts.

- Option One:** Mail-send in check or money order with payment stub
- Option Two:** Auto Credit/Debit-form can be found on our web site
- Option Three:** Auto Draft from a checking account
- Option Four:** Online Credit/Debit-visit www.pwsd9.com/payment
- Option Five:** Dropbox-located in drive thru
- Option Six:** Come into Office
- Option Seven:** Drive thru-located on south side of building

Things to Keep in Mind

- Deposits are required on **ALL** new meter sets and **ALL** new accounts.
- Water rates are currently set at \$3.25 per 1000 gallons of usage.
- Please call the office if you ever see any kind of suspicious activity going on around any of the water towers located in the District.
- Board of Directors meetings are held at the District office on the 3rd Tuesday of every month at 7:30 p.m.
- Utility Locates: for location of lines please make sure to call Missouri One Call at **1-800-344-7483**



About our Website!! www.pwsd9.com

Back in 2002 PWS D #9 management noticed an increasing number of other utility companies were starting web sites for their companies and thought it would be a good idea to get ahead of the curve. With this they were hoping to bring useful information about the district to the customers in a more convenient way.

The District's web site is constantly changing with new information about what is going on. For new customers you can find forms that will help you get a head start to setting up service, and for existing customers you can find forms to change a mailing address or set up your account to be on our auto pay option.

From the home page you can go to many differ-

ent links that will tell you about the history of the District and how it came about or learn more about the water quality that we provide. Every year there is a Consumer Confidence Report; that will inform you of any and all contaminants found in the water during our testing. Not only will you be able to read the newest but they date back to 2001. You can even look at past newsletters that were sent out if you're in the mood for some light reading!

Due to the growing number of customers that were interested in an online bill payment option we have added that option to our web site. With a few simple questions to answer and your top secret password, you will be able to visit our

web site on a monthly basis to make credit card payments towards your account. Please keep in mind that all payments made on the web site could possibly take 3-5 business days to post to your account.

There are many other services that you will have at your disposal on the web site, from a New Customer Packet to the By Laws. We also have all of our contact information listed as well just in case you do not find what you need on the site.

If you have any suggestions as to other information you would like offered on the web site please feel free to contact the office.

What's up in Millersburg?

As some of you may have noticed, the District's new water tower in Millersburg, completed in 2007, has developed some small rust streaks running down

portions of the tanks sides.

After some investigation it was determined that the painting contractor had inadvertently omitted painting a retaining ring in the air vent located on top of the tank. Rust began forming

and appearing on the sides of the new tower. This was not a structural problem but an aes-



thetic problem. Since that time the District staff has been trying to coordinate with the builder, Caldwell Tank, to correct the problem. In September,

they hired a contractor to attempt to clean the tank by pressure washing it. It was agreed that if this solution didn't work the tank would need to be repainted with a new top coat of paint. During this process of cleaning some of the top layer of paint came off, which shouldn't have happened. Due

to this situation the whole tank coating will need to be evaluated to determine what will need to be done in addition to the new top layer of paint. This process will need to be coordinated between the construction company, the paint manufacturer and the painting contractor to determine who is responsible and how and when the job will be completed.

While the tank is painted it will need to be taken out of service but you should not have any problems with your water service since the distribution system is completely connected just as it was before the tower was built.

The District is a Proud Member of the following...

Missouri Rural Water Association

American Water Works Association

Rural Missouri Essential Services Association

Affiliate of the National Rural Water Association



New Board Member!!

On April 21, 2009, Steve McCray was sworn in as the newest PWSD#9 board member, replacing the departing Gary Cunningham. Steve will serve a three year term. His sub-district is located in the eastern most part of the district, also known as Sub-District #3.

For those of you who are not familiar with the sub-districts you can find a map showing this information on the District's web site.

PWSD#9 welcomes our newest board member.



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Office Hours:
8 a.m.-4:30 p.m.
Mon-Fri

After Hours
Emergency Line:
573-474-9522



We Are Here To Help!!

Board of Directors!!

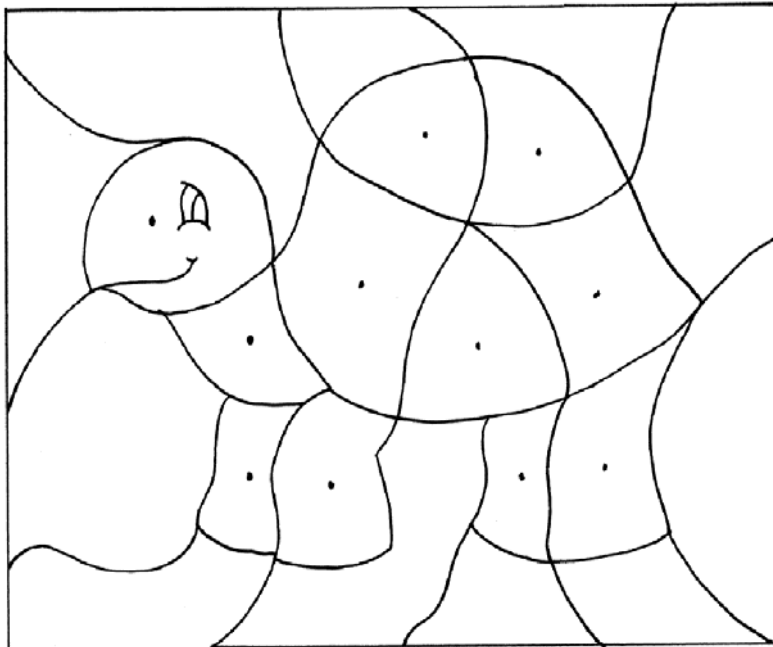
- JR Richardson, President
- Ralph Cox, Vice-President
- James Davenport, Director
- Zane Dodge, Director
- Steve McCray, Director

In the Office!!

- Roger Ballew, District Manager
- Kyle Baker, GIS Manager
- Tim Darling, Operations Manager
- Paul Smith, Construction Manager
- Keith Smith, Office Manager

Kid Zone!!!

Color in the areas with dots green to find the hidden picture



Fun Facts!!

If you had enough water to fill one million goldfish bowls, you could fill an entire stadium.

The sun is NOT the biggest star in the universe.

4.5 pounds of sunlight strike the Earth every day.

Riddles!!

What lives in winter, dies in summer, and grows with its roots upward?

What kind of bank needs NO money?

What runs but NEVER gets tired?