

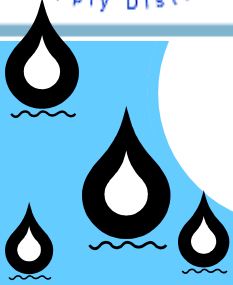


August 2007



# What's Going On!!

In the district!



## Variance Update!

Since the Variance Hearing on July 27th of last year, the District has received a variance for the **Maximum Contaminate Level** exceedance for radionuclides at Harg Well. The engineering for this project has been awarded to the firms of Ponzer-Youngquist & H2OC.

The District is on schedule for its submissions and monitoring to be in compliance with its variance. To date the District has submitted plans for the treatment process and plant construction to the Missouri **D**ePARTMENT of **N**ATURAL **R**ESOURCES for their approval. As soon as we receive their approval, the bidding and construction phase of the project can begin in the near future.

In continuance with the variance agreement the District is keeping the usage of Harg well to a minimum and continuing to monitor and submit samples to MO **DNR**.

### Special points of interest:

- Deposits are required on ALL new meters and ALL new accounts.



- Rates are currently set at \$3.25 per 1000 gallons of usage.



- PWSD#9 Board of Directors meetings are scheduled to be held the 3rd Tuesday of every month at the district office. Please feel free to call for verification of dates and times.



- Utility Locates: for location of facilities call MO One Call 1-800-344-7483

For more detailed information about the **MCL** data you can refer to the Consumer Confidence Report sent to you recently. If you have any specific questions or concerns please feel free to contact us or review the information posted on our website [www.pwsd9.com](http://www.pwsd9.com) regarding this issue.



## Coming This Fall!!



Due to an increased demand for an online bill pay option, the District is in the midst of making this possible. Once the program is set up, not only will you be able to come into the office to make a payment or mail your payment in, you will also be able to make your payments online via our website [www.pwsd9.com](http://www.pwsd9.com). Please note that all customers needing new service will still need to come to the office in person to fill out an application and pay a deposit. Coming this fall, the following six payment options will be available:

- Pay in office
- Mail in payment with stub
- Auto draft
- Auto credit card (\$3 addition/month)
- Call in credit card (additional \$3)
- Online bill pay



# Change of Mailing Address Form

Name: \_\_\_\_\_

Effective Date: \_\_\_\_\_

Account #: \_\_\_\_\_ Parcel #: \_\_\_\_\_

Previous Address: \_\_\_\_\_ New Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Will this just be a change of address: yes / no

Will you be moving out and need a disconnect: yes / no

If yes what day is disconnect needed? \_\_\_\_\_

Please sign and print at bottom of page.

**IF YOUR LAST NAME HAS RECENTLY CHANGED PLEASE FILL OUT AND RETURN TO OFFICE WITH A COPY OF A PHOTO ID WITH NEW NAME LISTED.**

Name currently on account: \_\_\_\_\_

Account # \_\_\_\_\_ Parcel #: \_\_\_\_\_

New name needed on account: \_\_\_\_\_

\_\_\_\_\_  
(Please Sign and Print)



## Friendly Reminders



All bills are due on the 10th of every month. As of the 16th we apply a 10% penalty, and as of the last day of the month you are subject to disconnect if the bill is still not paid.

Our drop box is located in the drive-thru on the south side of the building!

Please send in stub with all payments. This will ensure that your payment will be applied to the correct account!

When mailing in payment please do not staple your check to the stub!

If there are any problems with your bill please call as soon as you receive it to ensure that the problem is resolved before the bill is delinquent!

**Make Sure Your Bill Gets Paid... Rain or Shine... Sign up for Automatic Bill Pay!!**



**PUBLIC WATER SUPPLY DISTRICT NO. 9**  
**391 NORTH RANGELINE ROAD**  
**COLUMBIA MO 65201**  
**(573) 474-9521 OR (573) 474-9522**  
web site: <http://www.pwsd9.com>



PWSD #9 Account # \_\_\_\_\_ Parcel/W9 # \_\_\_\_\_

I hereby authorize Public Water Supply District No. 9 to charge my checking, savings and loan, credit union, or Visa/MasterCard account for the amount of the water bill. I further authorize the bank, savings and loan, credit union, or Visa/MasterCard to debit the same to such account.

Payments are to be processed on or near the 10<sup>th</sup> of each month.

**Please Print**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Your** telephone number \_\_\_\_\_

Name of bank, savings and loan, credit union, or Visa/MasterCard

\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Bank transit number \_\_\_\_\_ Account # \_\_\_\_\_

**(PLEASE ATTACH A VOIDED CHECK FOR THE ACCOUNT TO BE CHARGED)**

Visa/MasterCard number from front and back of your card

\_\_\_\_\_ Expiration Date \_\_\_\_\_  
(# on back of card)

Your mailing (billing) address for your credit card **(Please notify our office if this address changes.)**

\_\_\_\_\_ Zip \_\_\_\_\_

This authority is to remain in full force and affect until Public Water Supply District No. 9 has received written notification from me of its termination in such time and in such a manner as to afford Public Water Supply District No. 9 and financial institution a reasonable opportunity to act on it.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed name \_\_\_\_\_

PLEASE NOTIFY OUR OFFICE WHEN ANY OF THE ABOVE INFORMATION CHANGES.  
YOUR PAYMENT **WILL BE REJECTED** IF THERE IS ANY INFORMATIONAL DISCREPANCY.





**PWSD#9**

391 N. Rangeline Rd.  
Columbia, MO 65201

Phone: (573)474-9521

Fax: (573)474-4347

Office Hours:

8 a.m.-4:30 p.m.

Monday-Friday

After Hours Emergency  
Line

(573)474-9522

**Board of Directors**

J.R. Richardson, President  
Ralph Cox, Vice-President  
James Davenport, Director  
Zane Dodge, Director  
Gary Cunningham, Director

Postage

Mailing Address Line 1  
Mailing Address Line 2  
Mailing Address Line 3  
Mailing Address Line 4  
Mailing Address Line 5



**Water Facts**

**Did You Know??**

•Nearly 97% of the world's water is salty or otherwise undrinkable. Another 2 percent is locked in ice caps and glaciers. That leaves just 1 percent for all of humanity's uses — including agricultural, residential, manufacturing, community and personal needs.

•It takes 2,072 gallons of water to make four new tires.

•About 35 billion laundry loads are done in the United States each year.

•A watermelon is 92% water.

**How Many 8oz. Glasses of water will it take to equal all the water in your body???**

1. Write your weight here: \_\_\_\_\_
2. Divide by three: \_\_\_\_\_
3. Multiply by four: \_\_\_\_\_
4. Equals: \_\_\_\_\_ 8oz. Glasses to equal all the water in your body.

**Riddles**

What can hold water even though it is full of holes?

A barrel of water weighs 10 lbs. What do you add to the barrel to make it weigh 5 lbs.?

Answers can be found on our website.  
[www.pwsd9.com](http://www.pwsd9.com)

**Everyone can help!**

We all play an important role in protecting our water sources. Reporting suspicious activities like the following will help...

- Person climbing or cutting a utility fence
- Unidentified truck or car sitting near water facilities
- Suspicious opening or tampering of man-hole covers, buildings or equipment
- People on top of our water tanks
- Strangers hanging around locks or gates
- Individuals that are not identified as District or Fire Department personnel opening fire hydrants.