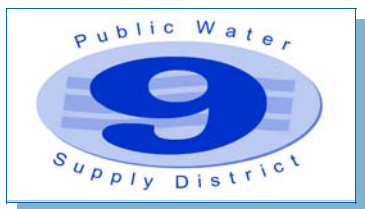




PWSD#9

July 2006



Newsletter

Variance Request Hearing Set

The District has applied to the Department of Natural Resources and received a hearing date of July 27th at 6:00 p.m. at the Olivet Christian Church to be granted a Variance to be given time to build a treatment facility for the correction of the violation it has received. Hopefully you are now aware that the District has been working to resolve the issue it has with the **MCL** or **Maximum Contaminate Level** it has exceeded at one of its wells, Harg Well specifically. After reviewing the options open to the District, such as. Should the well be abandoned or not? How do we treat the problem? What is the most effective and economical choice? What will have the least impact on the environment? The District has settled on using **HMO** or **Hydrous Manganese Oxide** method to remove the specific problem of gross alpha and combined radium 226 and 228. There is not room here to go into great detail about the specifics of the decisions made and processes involved to correct the problem so if you are interested please feel free to contact the District or if possible attend the hearing on July 27th.

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Special points of interest:

- **Utility Locates:** for location of facilities call MO One Call 1-800-344-7483
- **PWSD#9 Board of Directors Meetings** are held at the District office on the 3rd Tuesday of every month at 7:30 p.m. Please feel free to call for verification of dates and times.
- **Deposits** are required on **ALL** new meters and **ALL** new accounts.
- **Rates** are currently set at \$3.20 per 1000 gallons of usage.

Breaking New Ground!!!

If you have visited us in the past year or simply driven past our office, you might have noticed we have been completing a new addition to our main building. The new addition was built with the needs of our growing customer base in mind. We moved into our new office space in late February.

This new addition features many new amenities, including a new drive-thru that is located on the south side of the new building with convenient access to Rangeline Rd. Entrance and Exit signs are posted to delineate which lanes are used for accessing the drive-thru. The drop box (used for dropping off payments after hours) has moved from the eastern side of the old office and now resides in the drive-thru. We chose this design to make it easier for our customers to drop off their payments without leaving the comforts of their vehicles, especially during inclement weather. The new design encompasses additional parking located on the eastern and southern sides and allocates more space for customers who wish to visit our new office and come in and say hi to our jubilant staff!

Helpful Tips

According to the American Water Works Association, dripping faucets and leaking toilets can account for up to 14% of all your indoor water use. Here are some tips to help detect these leaks in order to avoid a large increase in your water bills...

1. Read Your Water Meter

- a. Use your water meter as a tool to help you detect leaks in the home.
 - i. Make sure all faucets are turned off and that no water-using appliances are on. (Water should not be running through the meter.)
 - ii. Take a reading from the meter. Give it about 30 minutes and check again. If the dial has moved you have a leak.

It's as easy as that!!

2. Check for Leaky Toilets/Faucets

- a. A leaky toilet is the most common source of leaks in the home. Here is a colorful way to detect leaky toilets.
 - i. Put a few drops of food coloring (any color will do) into the tank. If color shows up in the bowl within 15 minutes, the toilet is leaking.
- b. The next and easiest place to look for leaks is in your sinks and bathtubs.
 - i. If you see a drip there is a strong possibility that you have a leak.
 - ii. Make sure that all knobs are turned tightly. If the drip continues there is a leak.

Sorry We Are Closed!!

| | | | |
|---------------------------------|-------------------------|--------------------------|-------------------------------|
| July 4, 2006 | Independence Day | January 1, 2007 | New Year's Day |
| September 4, 2006 | Labor Day | January 15, 2007 | Martin Luther King Day |
| November 10, 2006 | Veteran's Day | February 19, 2007 | President's Day |
| November 23&24, 2006 | Thanksgiving | May 28, 2007 | Memorial Day |
| December 25, 2006 | Christmas Day | July 4, 2007 | Independence Day |

Something New in Millersburg

The District's new water tower in Millersburg is well under way and is scheduled to be completed by December. For those of you who may remember, this tower was planned and scheduled to be built in 2001 but wasn't due to concerns by the Federal Aviation Administration of it being a potential hazard for the Columbia Regional Airport. This concern has since been eliminated so bids were advertised in the newspapers last July and August. Caldwell Tank is the company erecting the new tower. When complete it will hold 500,000 gallons and be an asset for the whole distribution system and the Millersburg Fire Protection District for sustained flows if needed.

That's A Lot Of Water!!!

○ According to the American Water Works Association (AWWA) Americans drink more than 1 billion glasses of tap water a day. So, if we drink that much imagine how much we use in a house for things such as showers and washing dirty clothes. Well, here is how it breaks down:

| USE | Gallons Per Capita | % of Total Daily Use |
|---------------|---------------------------|-----------------------------|
| ○ Showers | 11.6 | 16.8% |
| ○ Washers | 15.0 | 21.7% |
| ○ Dishwashers | 1.0 | 1.4% |
| ○ Toilets | 18.5 | 26.7% |
| ○ Baths | 1.2 | 1.7% |
| ○ Leaks | 4.5 | 13.7% |
| ○ Faucets | 10.9 | 15.7% |
| ○ Other | 1.6 | 2.2% |

Want to save postage and gas??? Sign up for Automatic Bill Pay Today!!!

**PUBLIC WATER SUPPLY DISTRICT NO. 9
391 NORTH RANGELINE ROAD
COLUMBIA MO 65201
(573) 474-9521 OR (573) 474-9522
web site: www.pwsd9.com**

PWSD #9 Account # _____ Parcel/W9 # _____

I hereby authorize Public Water Supply District No. 9 to charge my checking, savings and loan, credit union, or Visa/MasterCard account for the amount of the water bill. I further authorize the bank, savings and loan, credit union, or Visa/MasterCard to debit the same to such account.

Payments are to be processed on or near the 10th of each month.

Please Print

Name _____

Address _____

City _____ State _____ Zip _____

Your telephone number _____

Name of bank, savings and loan, credit union, or Visa/MasterCard

City _____ State _____ Zip _____

Bank transit number _____ Account # _____

(PLEASE ATTACH A VOIDED CHECK FOR THE ACCOUNT TO BE CHARGED)

Each keyed/phone call transaction is subject to a \$3.00 convenience fee.

Visa/MasterCard number from front and back of your card

Expiration Date _____
(# on back of card)

Your mailing (billing) address for your credit card **(Please notify our office if this address changes.)**

Zip _____

This authority is to remain in full force and affect until Public Water Supply District No. 9 has received written notification from me of its termination in such time and in such a manner as to afford Public Water Supply District No. 9 and financial institution a reasonable opportunity to act on it.

Signature _____ Date _____

Printed name _____

PLEASE NOTIFY OUR OFFICE WHEN ANY OF THE ABOVE INFORMATION CHANGES.
YOUR PAYMENT **WILL BE REJECTED** IF THERE IS ANY INFORMATIONAL DISCREPANCY.
WE WILL NOT NOTIFY YOU IF YOUR PAYMENT IS REJECTED. Merchant #695200392998



PWSD#9

391 N. RANGELINE RD.
COLUMBIA, MO. 65201

Phone: 573-474-9521
Fax: 573-474-4347

Office Hours: 8:00 a.m.—4:40p.m.
After Hours Emergency Line:
573-474-9522

**WE'RE ON THE WEB
WWW.PWSD9.COM**

Customers Name
Address line 1
Address Line 2
Address Line 3

Know Who's Here To Help!

Our Board of Directors!!

JR Richardson, President
Ralph Cox, Vice-President
James Davenport, Director
Zane Dodge, Director
Gary Cunningham, Director

In The Office!!

Roger Ballew, District
Manager
Kyle Baker, GIS Manager
Tim Darling, Operations
Manager
Paul Smith, Construction
Manager
Ashly Tipton, Office
Manager

Know Your H2O

WORD SEARCH

| | |
|---------------------------------|---------------|
| M Q F N O I T A R I P S E R N B | WORD LIST |
| C H Y R W E T A R D Y H V D O Q | AGUA |
| G T H N R G Y H V P R K L R I G | CONSERVATION |
| J L O K T Q X L L S E B M I T G | DRINKING |
| C R K C D K W A E Y T H X N A M | FAUCET |
| I O N G G Z N P T X A C L K R E | FLUORIDE |
| H M N M M T I B M F W Q A I I D | HEALTH |
| G F R S S P W P V B R E N N P I | HYDRATE |
| E T F H E A L T H T L P L G S R | IRON |
| B T K O L R P K W C R K F T N O | LEAK |
| K G A T H K V E N N T E M Q A U | METER |
| K M G R X N L A T N T S W T R L | PIPES |
| T L U M D L K H T R L T I O T F | PLANTS |
| J M A T K Y R F T I V B K N T F | RESPIRATION |
| F A U C E T H D Y R O V Y Y K R | SINK |
| L T P L R E T E M J W N N L K C | TOWER |
| | TRANSPIRATION |
| | WATER |
| | WELL |

TEST YOUR KNOWLEDGE

- o There Are Six State Capitals That Have Rivers Running Through Them, Each River is Named After Another State.

Do **YOU** Know What They Are???

- | | |
|------|----|
| o 1. | 4. |
| o 2. | 5. |
| o 3. | 6. |

RIDDLE

What Gets Wetter The More It Dries?

Please Refer To Our Website

For Answers

www.pwsd9.com